

LOCAL DOMESTIC TARIFF

RULES, RATES AND CHARGES

APPLICABLE

TO

TRANSPORTATION OF PASSENGERS AND BAGGAGE OR GOODS

BETWEEN POINTS IN CANADA

ISSUE DATE
December 01, 2005

ISSUED BY
Mark Williams
President
SUNWING AIRLINE INC.
27 Fasken Drive
Toronto, Ontario
M9W 1K6 Canada

EFFECTIVE DATE
December 05, 2005

CHECK SHEET

Original and revised pages as named below contain all changes from the original tariff effective as of the date shown thereof:

<u>Page Number</u>	<u>Number of Revisions</u>	<u>Page Number</u>	<u>Number of Revisions</u>
Title	Original	15	01
1	<u>11</u>	16	<u>01</u>
2	<u>02</u>	17	<u>02</u>
3	Original	18	<u>03</u>
4	..	19	<u>03</u>
5	..	20	<u>05</u>
6	<u>01</u>	21	<u>03</u>
7	<u>01</u>	22	<u>03</u>
8	<u>01</u>	23	<u>03</u>
9	<u>02</u>	24	02
10	<u>02</u>	25	<u>02</u>
11	<u>01</u>	26	<u>01</u>
12	<u>07</u>	27	<u>01</u>
13	<u>06</u>	28	<u>01</u>
14	<u>01</u>		

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

TABLE OF CONTENTS

	<u>Rule No.</u>	<u>Page No.</u>
Acceptance of Baggage or Goods.....	7	17
Application of Tariff.....	2	5
Cancellation Charges.....	13	<u>23</u>
Live and Ferry Mileage Determination.....	4	5
Check Sheet.....	-	1
Computation of Charges.....	5	6
Conditions of Carriage.....	6	7
Currency.....	3	5
Definitions.....	1	4
Denied Boarding Compensation	16	25
Explanation of Abbreviations, Reference Marks and Symbols.....	-	3
Ground Transportation	17	25
Limitation of Liability - Baggage.....	10	20
Limitation of Liability - Passengers.....	9	20
Passenger Re-routing.....	15	<u>24</u>
Payment Requirements.....	12	23
Refunds.....	8	20
Substitution of Aircraft.....	11	<u>22</u>
Tickets	14	24
TABLE A - Point to Point Rates	-	26
TABLE B - Aircraft Type - Rates per Mile and per Hour and Minimum Charge	-	27
TABLE B1 - Landing Charges	-	27
TABLE B2 - Layover Charges	-	28

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

**EXPLANATION OF ABBREVIATIONS,
REFERENCE MARKS AND SYMBOLS**

CTA.....Canadian Transportation Agency

Cont'd..... Continued

No.Number

\$.....Dollar(s)

(R) Denotes reductions

(A) Denotes increase

C)Denotes change which results in neither increases or reductions

(X)Denotes cancellation

(N) Denotes addition

Can. Canadian

N/A.....Not Applicable

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

RULE 1. DEFINITIONS

"Baggage" means luggage or such articles, effects or other personal property of a passenger or passengers as are necessary or appropriate for wear, use, comfort or convenience in connection with the flight.

"Canada" means the ten provinces of Canada, the Yukon Territory, the Districts and Islands comprising the Northwest Territories of Canada and the Nunavut.

"Carrier" means Sunwing Airlines.

"Live Flight" means the movement of an aircraft with payload from the point of take-off to the first point of landing thereafter (intermediate technical or fuel stops excepted).

"Charterer" means a person, firm, corporation, association, partnership, or other legal entity who contracts for the transportation of passengers and baggage, or goods and/or property from a specified origin to a specified destination, for a particular itinerary, agreed upon in advance.

"Destination" means the point to which the passengers or goods to be transported on a flight are bound.

"Ferry Flight" means the movement of an aircraft without payload to position the aircraft to perform a flight or upon completion of a flight to position the aircraft to a point required by the carrier.

"Goods" means anything that can be transported by air including animals.

"Origin" means the point from which a flight commences with payload to be transported.

"Passenger" means a person, other than a member of the air crew who uses the air carrier's domestic service by boarding the air carrier's aircraft pursuant to a valid contract.

"Traffic" means any passengers or goods that are transported by air.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

RULE 2. APPLICATION OF TARIFF

- a) This tariff is applicable to the transportation of passengers and their baggage or goods using aircraft operated by Sunwing Airlines
- b) An air service will be furnished under the terms of this tariff only after an appropriate written air transportation contract, in the form prescribed by Sunwing Airlines, is executed by the charterer and the carrier.
- c) Air transportation shall be subject to the rules, rates and charges published or referred to in this tariff in effect, by virtue of the effective date on each page, on the date of signing of the air transportation contract.
- d) The contents of this tariff shall form part of the air transportation contract between the carrier and the charterer and in the event of any conflict between this tariff and the contract this tariff shall prevail.

RULE 3. CURRENCY

Rates and charges are published in the lawful currency of Canada. Where payment is made in any currency other than Canadian, such payment shall be the equivalent of the Canadian dollar amounts published in this tariff on the basis of local banker's rates of exchange as calculated on the date of signing the air transportation contract.

RULE 4. MILEAGE DETERMINATION

For the purpose of computing rates and charges herein, the mileage to be used, including both live and ferry (if any) mileage, will be the shortest mileage covering the actual airport to airport great circle distance of the agreed to flight or flights, using the following sources in the order listed below:

- (a) Air Distance Manual, published jointly by International Air Transport Association and International Aeradio Limited;
- (b) IATA Mileage Manual, published by the International Air Transport Association;

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (c) Jeppesen Airway Manual, published by Jeppesen & Co. GmbH, Frankfurt, Germany;
- (d) Book of Official C.A.B. Airline Route Maps and Airport Mileages, revisions thereto, and reissues thereof, published by Airline Tariff Publishing Company;
- (e) And/or combination thereof.

RULE 5. COMPUTATION OF CHARGES

The total price payable by the party contracting for the use of an aircraft shall be the following:

- a) An amount determined by multiplying the distance travelled by the aircraft determined in accordance with Rule 4 herein, times the applicable air transportation rate per mile, shown in Table "B", or, where distances cannot be measured, the rate per hour or fraction thereof of the flight(s), times the applicable rate per hour shown in Table "B", provided that the charge for the flight shall not be lower than the minimum charge per flight shown in Table "B".
- b) An amount obtained by multiplying the distance of the ferry flight(s), if any, determined in accordance with Rule 4 herein times the applicable ferry rate per mile shown in Table "B", or, where distances cannot be measured, times the applicable ferry rate per hour shown in Table "B", provided that the charge per ferry flight shall not be lower than the minimum charge indicated in Table "B", or
- c) Point to Point Rates as published in Table "A".
- d) Fuel and/or oil consumed in the performance of a contract shall be charged in the amount by which the cost per gallon/litre to the carrier in Canadian currency exceeds (***USD 1.15 / USG or CAD 0.365 cents/ Litre***)
- e) Due to the inability to foresee actual cost, the following charges will be established at the time that the contract is signed:
 - (1) Loading/unloading of the aircraft.
 - (2) Charges for goods carried outside the aircraft.
 - (3) All charges or expenses incurred by the carrier to cover the cost of accommodation, meals and ground transportation for the air crew whenever the nature of the service to be provided requires said air crew to live away from the place at which it is normally based.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (4) Charges for storage.
- (5) The actual cost of all passenger and/or goods handling charges incurred by the carrier at an airport other than the carrier's base.
- (6) The actual cost of any special or accessorial services performed or provided on request.
- f) Layover charges, if any, as set forth in Table "B2", will be assessed by the carrier for holding the aircraft on request at any point on the route in excess of the free waiting time.
- g) Landing charges as per Table B1.
- h) Taxiing charges, if any, for the time required to transport passengers and baggage or goods by taxiing from point to point on the surface calculated by multiplying the time required by the rates and charges per hour shown in Table "B".
- i) Valuation charges, if any, in accordance with Rule 10.

RULE 6. CONDITIONS OF CARRIAGE

- a) The charterer shall enter into a contract with the carrier pursuant to this tariff setting forth the dates of carriage, the places of origin and destination, any agreed stopping places, the number of seats of the aircraft to be provided, the type of aircraft, the charter price and terms of payment, allowable baggage, the cargo capacity available in space and/or weight and such other particulars as may be determined by the charterer and the carrier.
- b) **Transportation of Passengers with Disabilities:**
 - (i) **Definitions**

A passenger whose physical, medical or mental health condition requires individual attention on enplaning, deplaning, during flight in an emergency evacuation or during ground handling which is normally not extended to other passengers.

 - a) "**Ambulatory**" - a person who is able to move within the aircraft unassisted.
 - b) "**Non-Ambulatory**" - a person who is not able to move within the aircraft unassisted.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- c) "**Self-Reliant**" - a person who is independent, self sufficient and capable of taking care of all physical needs during the flight, and who requires no special or unusual onboard attention beyond boarding and deplaning may be required.
 - d) "**Non-self Reliant**" means a person who is incapable of self-care during flight.
 - e) "**Determination of Self - Reliance**" – the carrier will accept the disabled person’s determination as to self-reliance.
 - f) “**Assistant (Personal Attendant)**” - a person who is physically capable of providing assistance of a personal nature (i.e. using the washroom, eating, taking medication) to the person during flight.
 - g) "**Wheelchair - Athlete**" - non-ambulatory person with upper body and arm development such as to make him/her physically capable of egressing an aircraft in an emergency with minimal assistance, and who is a member of a bonafide sports organization.
 - h) "**Service animal**" - means an animal that is required by a person with a disability for assistance and is certified, in writing as having been trained to assist a person with a disability by a professional service animal institution and which is properly harnessed in accordance with standards established by a professional service animal institution
- (ii) **Acceptance of a passenger with a disability**
- (a) Sunwing will accept the determination of a person with a disability as to self-reliance. When a passenger has advised a carrier of his self-reliance, a carrier shall not refuse such passenger transportation on the basis that there is a lack of escort or that the passenger may require additional attention from airline employees.
 - (b) Sunwing will refuse to transport or will remove at any point, any passenger whose mental or physical condition is such as to render him incapable of caring for himself/herself without assistance, unless:
 - i) He/she is accompanied by an attendant who will be responsible for caring for him enroute, and ;
 - ii) with the care of such attendant, he/she will not require unreasonable attention or assistance from employees of Sunwing.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

(C) Passengers with a disability will be accepted for transportation as outlined below:

<u>Disability</u>	<u>Assistant Required</u>	<u>Maximum Per Flt.</u>
Mental health disability/self-reliant	No	No Limit
Mental health disability /non self-reliant	Yes	No Limit
Blind	No	No Limit
Deaf	No	No Limit
Blind and Deaf /Self-reliant	No	No Limit
Blind and Deaf /Non Self-reliant	Yes	No Limit
Intellectual /Self-reliant	No	No Limit
Intellectual /Non-self-reliant	Yes	No Limit
Passenger requiring wheelchair:		
- Ambulatory/Self-reliant	No	No Limit
- Ambulatory/Non-self-reliant	Yes	No Limit
- Non-ambulatory/Self-reliant	No	No limit
- Non-ambulatory/Non-self-reliant	Yes	No limit

Note 1: Seating will be in accordance with transport Canada/F.A.A. Guidelines.

Note 2: The number of disabled passengers and the number of attendants normally permitted may be altered in the case of athletes with disability attending their sporting events.

(iii) Medical Clearance

Sunwing reserves the right to require a medical clearance from the Company Medical Authorities if travel involves any unusual risk or hazard to the passenger or to other persons (including, in cases of pregnant passengers, unborn children).

(iv) Seating restrictions

Passengers with a disability will not be permitted to occupy seats in designated emergency exit rows, over-wing emergency exit rows.

(v) Reservations/Check-in requirements

Reservation should be made at least 24 hours in advance of travel, and the charterer shall be responsible for advising Sunwing as to the nature of the disability and the assistance that will be required. However every effort will be made to accommodate passenger's request who fail to make their reservation 24 hours in advance.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

(vi) Acceptance of Mobility Aids

Sunwing will accept in addition to the regular free baggage allowance, the following items as priority checked baggage without charge and which will be stowed in the Baggage Compartment of the aircraft:

- (a) Manually operated wheelchairs, walkers & canes.
- (b) Scooters or wheelchairs with non-spillable batteries (with terminals disconnected and taped) will be accepted and transported by Sunwing according to Dangerous Goods Regulations.
- (c) Scooters or wheelchairs with spillable wet cell batteries will not accepted on Sunwing flights.
- (d) Mobility aids such as, but not limited to manually operated wheelchairs, walkers, crutches and canes.
- (e) If a mobility aid is damaged or lost, the carrier will immediately provide a suitable temporary replacement without charge. If a damaged aid can be repaired, the carrier will arrange, at its expense, for the prompt and adequate repair of the aid and return it to the passenger as soon as possible. If a damaged aid cannot be repaired or is lost and cannot be located within 96 hours after the passenger's arrival, the carrier will, at its discretion, replace it with an identical aid satisfactory to the passenger, or reimburse the passenger for the replacement cost of the aid.
- (f) Walkers, Crutches and canes may be retained in the passengers custody provided they are stowed in accordance with the carrier's safety regulation.

(vii) Service Animals trained to lead the blind and or assist the deaf

Sunwing accepts for transportation, without charge a properly harnessed service animal certified as having been trained by a professional service animal institution to lead a passenger with a visual impairment, and/or assist passenger with a hearing impairment, who is dependent upon such a service animal. The service animal will be permitted to accompany such passenger into the cabin, but will not be permitted to occupy a seat. For the comfort of all passengers, the carrier staff will determine, in consultation with the person with a disability, where he/she and the service animal will be seated. Should injury to or death of a service animal result from the fault or negligence of the carrier, the carrier will undertake to provide expeditiously, and at its own expense, for medical care, and if necessary, replacement of the animal.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

(viii) Refusal to transport

Sunwing is not liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule.

- (a) Subject to the limits of liability contained in this tariff the carrier will be exempted from liability due to any failure to perform any of its obligations under the carrier's charter agreement arising from:
- (i) Labour disputes or strikes, whether of the carrier's employees or of others upon whom the carrier relies for the fulfillment of the charter agreement, and;
 - (ii) "Force Majeure", or any other causes not attributable to the willful misconduct of the carrier including accidents to, or failure of aircraft or any part thereof, of any machinery or apparatus used in connection therewith. Refusal of any Government or public body on whatsoever ground to grant the carrier any clearance, licence, right or other permission necessary to the performance of the carrier's charter agreement is deemed to be included in the term "Force Majeure". Provided, always, that in the event of such failure, the carrier will use its best efforts to fulfill its obligations including the provision of alternate means of transport.
- (b) The charterer will be charged for the complete capacity of the aircraft, regardless of the space to be utilized.
- (c) Any space not utilized by the charterer may, with the written concurrence of the charterer, be used by the carrier for the transportation of the carrier's own personnel or cargo or for employees of another air carrier travelling pursuant to a pass interchange agreement.
- (d) Times shown in charter contracts, passenger tickets or elsewhere are not guaranteed and form no part of the charter contract. Flight times are subject to change without notice.
- (e) The charterer, passengers and all shippers shall fully comply with all of the terms and conditions, rules, regulations and practices required by the charter contract including the tariff to be complied with by the charterer, passengers and shippers. Failing such compliance the carrier shall be entitled to cancel the charter contract and the charterer and the charterer shall pay a cancellation charge pursuant to Rule 13.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

(f) Acceptance of children and Young Passengers:

- (i) Children under 12 years of age are accepted for transportation when accompanied on the same flight and in the same compartment by a passenger at least 16 years of age.
- (ii) Children of ages between 5 to 11 years will be accepted as Unaccompanied Minors (U.M)
- (iii) A request for unaccompanied minor has to be made directly with Sunwing reservations at least 12 hours prior to the schedule time of departure of the concerned flight.
- (iv) Unaccompanied Minors will be carried on direct flights only.
- (v) The child is brought to the airport check-in by a parent or a responsible adult who must present positive photo-identification.
- (vi) The child has satisfactory evidence establishing his/her age on the date of commencement of travel.
- (vii) The child possesses written information showing the name and address of the responsible adult meeting the child at destination.
- (viii) The child is in possession of all proper identification/documentation required for entry in destination.
- (ix) The Unaccompanied Minor form/ paperwork is verifiably complete and signed by the parent/accompanying adult.
- (x) Prior to releasing custody of an unaccompanied child the agent will obtain positive identification of the responsible party meeting the child and the signature of the said party.
- (xi) Unaccompanied children will not be accepted for carriage if the travel includes a connection from another Sunwing flight or any other carrier.
- (xii) After check-in, the parent/guardian who has brought the child to the airport will retain custody of the child until an hour before the departure of the flight, after which the carrier will take responsibility of the unaccompanied child.
- (xiii) The parent/guardian of the unaccompanied child must remain at the airport until 30 minutes after the flight has departed; in the event of a flight delay or cancellation, the parent/guardian will take charge of the child.
- (xiv) Should any other person, other than the one authorized as per the completed forms, attempt to receive the unaccompanied child, the drop-off parent/guardian must provide authorization to do so.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (xv) If the person authorized to receive the unaccompanied child, as per the completed forms, is not available at the time of arrival and/or within a reasonable amount of time, the carrier will take necessary action as it deems reasonable.
- (xvi) The carrier will not assume any financial or guardianship responsibility for unaccompanied children beyond those applicable to an adult passenger.
- (xvii) **(C)** An Infant is a passenger aged 8 days up to their 2nd Birthday inclusive, when accompanied on the same flight and in the same compartment by a passenger at least 16 years of age. An infant will be lap held unless a seat has been purchased. If the infant completes the age of 2 years after the outbound travel but before completing the return portion of the travel, then a seat must be purchased for the child on those sectors to be traveled after reaching 2 years of age. Only one infant will be permitted to accompany a passenger 16 years or older at any given time.
- (xviii) Sunwing Airline does not provide bassinets on board due to aircraft limitations.
- (xix) The carrier reserves the right to refuse transportation to the child and accompanying adult if a seat has not been purchased for the child and the carrier does not assume any liability for any consequence thereof.
- (g) Passengers and baggage are subject to inspection with electronic surveillance equipment with the consent and knowledge of the passenger.
- (h) It shall be the sole responsibility of the charterer to ensure that all passengers comply with all government travel requirements of Canada. The Charterer shall indemnify and save harmless the carrier from and against any and all loss, costs, claims or demands and expense which it may suffer, or incur by reason of any failure to so comply.
- (i) It shall be the responsibility of the charterer to ensure that passengers and baggage are ready for embarkation at the place and time indicated in the said schedules. In the event that loading has not been completed within the maximum time allowed, the carrier may cancel the flight without recourse for damages or expenses which may be suffered by the charterer.
- (j) A charterer shall not wholly or partially assign or sub-contract an agreement without first obtaining the written consent of the carrier. In the event that the carrier consents to an assignment or sub-contract, Charterer shall remain liable as a surety to the carrier for the full performance of all obligations under an Agreement.
- (k) In the event of any conflict or dispute pertaining to a charter contract, the carrier's tariff, filed with the CTA will be the final authority.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

(I) Refusal and Limitation of Carriage.

(C) In the reasonable exercise of the Carrier's discretion, the Carrier may refuse to carry you or your Baggage on our flights, if we have previously notified you in writing of prohibited conduct as (m) (iv) below. The Carrier may also refuse to carry you or your Baggage if one of the following has occurred, or we have reason to believe will occur:

- (i) Such action is necessary in order to comply with any applicable national or international regulations; or to comply with any government request for emergency transportation in connection with national defence, or wherever such action is necessary or advisable by reason of weather or other conditions beyond its control (including but without limitations: acts of God, force Majeure, strikes, civil commotion, embargoes, wars, hostilities or disturbances) actual, threatened or reported.
- (ii) When the passenger refuses on request to produce positive identification.
- (iii) The carriage of you or your Baggage may endanger or affect the safety, health, or materially affect the comfort of other passengers or crew; or
- (iv) The passengers mental or physical condition, including impairment by alcohol or drugs (except a medical patient under proper care), presents a hazard or risk to yourself, to passengers, to crew or to property; or
- (v) The person's conduct, or condition is or has been known to be verbally or physically abusive, offensive, threatening, intimidating, violent or otherwise disorderly and in the reasonable judgment of a carrier employee there is a possibility that such passenger(s) would cause disruption or serious impairment to the physical comfort or safety of other passengers or carrier's employees, interfere with a crew member in the performance of his duties aboard carrier's aircraft , or otherwise jeopardize safe and adequate flight operations; or
- (vi) The person fails to observe the instructions of the carrier and its employees, including instructions to cease prohibited conduct; or
- (vii) The person is unable/unwilling to sit in the seat with the seatbelt fastened; or
- (viii) The person smokes or attempts to smoke in the aircraft; or
- (ix) The person uses or continues to use a cellular phone, a laptop computer or an electronic device on board the aircraft after being advised to cease such use by a member of the crew; or
- (x) The person is wearing or has on or about their person concealed or unconcealed deadly or dangerous weapons, provided, however , that carrier will carry passengers who meet the qualification and conditions established in F.A.R 108.00; or
- (xi) The person is manacled and in the custody of law enforcement personnel; or
- (xii) The person has resisted or may reasonably be believed to be capable of resisting escorts; or

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (xiii) The passengers mental or physical condition is such as to render him /her incapable or caring himself/herself without assistance or medical treatment enroute unless:
 - (a) He/She is accompanied by a ticketed attendant who will be responsible for caring for him/her enroute; and
 - (b) With the care of such attendant he/she will not require unreasonable attention or assistance from carrier personnel.
- (xiv) The passenger appears to have an obvious contagious disease; or has an offensive odour (for example, such as from a draining wound)
- (xv) You have committed misconduct on a previous flight, and we have reason to believe that such conduct may be repeated; or
- (xvi) You have refused to submit to a security check; or
- (xvii) The person has resisted or may reasonably be believed to be capable of resisting escorts; or
 - (a) The passengers mental or physical condition is such as to render him /her incapable or caring himself/herself without assistance or medical treatment enroute unless:
 - (b) He/She is accompanied by a ticketed attendant who will be responsible for caring for him/her enroute; and
 - (c) With the care of such attendant he/she will not require unreasonable attention or assistance from carrier personnel.
 - (d) The passenger appears to have an obvious contagious disease; or has an offensive odour (for example, such as from a draining wound)
- (xviii) You have committed misconduct on a previous flight, and we have reason to believe that such conduct may be repeated; or
- (xix) You have refused to submit to a security check; or
- (xx) You have not paid the applicable fare, taxes, fees or charges; or
- (xxi) You present a Ticket that has been acquired unlawfully, has been purchased from an entity other than us or our Authorised Agent, or has been reported lost or stolen or you cannot prove that you are the person named in the Ticket; or
- (xxii) You fail to observe our instructions with respect to safety and security or other instructions.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

(m) Sanctions

Where, in the exercise of its reasonable discretion, the carrier decides that the passenger has engaged in prohibited conduct described above, the carrier may impose any one or a combination of any of the following sanctions:

- (i)** Removal of the passenger at any point;
- (ii)** The carrier may stipulate that the passenger is to follow certain probationary conditions such as to not engage in prohibited conduct, in order for the carrier to provide transport to said passenger. Such probationary conditions may be imposed for any length of time, which, in the exercise of the carrier's reasonable discretion, is necessary to ensure the passenger's continued compliance with the prohibition of certain conduct;
- (iii)** Refuse to transport the passenger. The length of such refusals to transport may range from a one-time or other specified number to an indefinite lifetime ban. The length of the refusal period will be in the carriers reasonable discretion, and will be for a period commensurate with the nature of the prohibited conduct and until the carrier is satisfied that the passenger no longer constitutes a threat to the safety of the other passengers, crew or the aircraft or to the comfort of the other passengers or crew; the unhindered performance of the crew members in their duty aboard; or safe and adequate flight operations.

(n) The following conduct is likely to result in an indefinite ban, up to lifetime ban:

- (i)** The person continues to interfere with the performance of a crew member's duties notwithstanding verbal warnings by the crew to stop such behavior;
- (ii)** The person injures or subjects to a credible threat of injury to a crew member or other passengers;
- (iii)** The person has conduct that requires an unscheduled landing and/or the use of restraints such as ties and handcuffs;
- (iv)** The person repeats a prohibited conduct after receiving a notice of probation as mentioned in **(section (m))** above.

These remedies are without prejudice to a carrier's other rights and recourses, namely to seek recovery of any damage resulting from the prohibited conduct or as otherwise provided in the carrier's tariffs.

(o) Recourse of the Passenger and Limitation of Liability

Where the person is subject to probationary conditions imposed by the carrier or where a person has been refused carriage on a one-time or other specified basis or is subject to an indefinite or lifetime ban, the person may provide to the carrier, in writing the reasons the carrier should remove the sanction. Carrier will respond to the passenger within a reasonable period of time with carrier's assessment as to the need or not to continue applying the sanction(s). Carrier shall not be liable for its refusal to transport any passenger or for its removal of any passenger in accordance with the preceding paragraphs of this rule.

RULE 7. ACCEPTANCE OF BAGGAGE OR GOODS

- (a) All baggage or goods presented for transportation is/are subject to inspection by the carrier and must be identified externally and packed in suitcases or in similar containers in order to ensure safe and convenient carriage with ordinary care and handling. Carrier shall have the right to refuse carrying baggage and restrict the weight, size and character of the said baggage, whether used or new, if it is not suitably packaged/or is damaged to the extent such as to render it unable to withstand ordinary handling and unsuitable for air transportation.
- (b) Check-in baggage will be carried without payment or additional charges under the following conditions:
- (i) A maximum of two (2) pieces per fare paying passenger.
 - (ii) The combined weight of the two (2) pieces of baggage will not exceed 20 kilos except when a higher weight is stipulated on the ticket.
 - (iii) The total dimensions of the checked baggage (length+width+height) will not exceed 158 cms (62 Inches), and the second piece 139 cms (35 Inches).

Excess fees as contained in Rule (7i) will be charged for any kilos above the free weight allowance.

- (iv) In case of any passenger who checks in baggage weighing more than the free baggage allowance, excess baggage charges as contained in Rule (7i) will apply for every kilo over the free baggage allowance weight.
- (v) Notwithstanding Rule 7(b) (iv) the carrier reserves the right to refuse to carry any piece of baggage that exceeds the weight of 32 kilos and/or the dimensions as mentioned in 7(b).

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (c) One piece of baggage equivalent to hand baggage may be carried onboard the aircraft by the passenger not weighing more than 5kgs and provided that the dimensions do not exceed 9 inches x 16 inches x 20 inches and is convenient to be stowed in the passenger compartment of the aircraft.
- (d) Baggage shall not be carried when such baggage is likely to endanger aircraft, persons or property, or if the carriage would violate the laws, orders or regulations of countries to be flown from, into or over.
- (e) Carrier shall have the right to restrict the weight, size and character of baggage, and shall refuse to carry baggage, with the following articles unless prior arrangements have been made with the carrier and such articles will be subject to carriage under a waiver of liability as evidenced by a Limited Release Tag affixed to the article at the time of check-in. Baggage with any of the articles listed below shall be carried at the discretion of the carrier:
- (i) Firearms,
 - (ii) explosives, ammunitions, corrosives, flammables, or otherwise dangerous materials,
 - (iii) electronic or motorized equipment,
 - (iv) musical instruments,
 - (v) objects of art
 - (vi) Pets, dogs, cats, and birds will not be carried onboard or in the cargo compartment of Sunwing flights, with the exception of service animals for passengers with disabilities.
 - (vii) Photo-flash bulbs when appropriately marked and contained in the original package of the manufacturer.
- (f) Carrier shall have the right to restrict the weight, size and character of baggage, and shall refuse to carry baggage, with the following articles unless prior arrangements have been made with the carrier and such articles will be subject to carriage under a waiver of liability as evidenced by a Limited Release Tag affixed to the article at the time of check-in. Baggage with any of the articles listed below shall be carried at the discretion of the carrier:
- (viii) Firearms,
 - (ix) explosives, ammunitions, corrosives, flammables, or otherwise dangerous materials,
 - (x) electronic or motorized equipment,
 - (xi) musical instruments,
 - (xii) objects of art
 - (xiii) Pets, dogs, cats, and birds will not be carried onboard or in the cargo compartment of Sunwing flights, with the exception of service animals for passengers with disabilities.
 - (xiv) Photo-flash bulbs when appropriately marked and contained in the original package of the manufacturer.
- (g) At the charterer's request and with the carrier's agreement bulk baggage may be received onboard as a convenience to the charterer and its passengers.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (h) The following items will be considered as one piece of baggage included in the allowance and will be subject to a limited liability evidenced by a Limited Release Tag affixed to the article at the time of check-in:
- (i) One sleeping bag or bed roll, baby accessories (strollers, playpens, car seats)
 - (ii) One rucksack/knapsack/backpack
 - (iii) One duffel type bag
- (i) (N) The following articles are not allowed in the baggage allowance and shall not be accepted unless prior arrangements have been made with the carrier and the appropriate charges have been collected. Carrier reserves the right to limit the number of such special articles that they may be carried in the belly hold of its aircraft and to charge for the same as indicated below:
- (i) Golf Clubs (Regular size Golf bag, incl. 14 clubs, 12 golf balls, 1 pair of shoes)
Accepted as a courtesy (*)
 - (ii) Scuba Equipment (Empty Tank, mask, weight belt, fins.) **Accepted as a courtesy (*)**
 - (iii) Skis : **Accepted as a courtesy (*)**
 - (iv) Musical Instruments (Not to Exceed 9" x 16" x 20"): **Accepted as a courtesy (*)**
 - (* **Limited to one item per person up to 10kgs free of charge, above 10kgs will be charged as per charged as per k (i) below**
 - (v) **Bicycles:** 1 per person, Maximum weight 20kgs - **Charge CAD \$ 30.00 ****
 - (vi) **Kayak:** 1 per person, - **Charge CAD \$ 100** each way, if roundtrip
Charge CAD \$ 200 to be paid at the point of origin.
Note: Above charges are for Kayak only, it does not include Helmets, Paddles, like preservers and related equipment.
 - (vii) **Surfboards:** 1 per person, - **Charge CAD \$ 100** each way, if roundtrip
Charge CAD \$ 200 to be paid at the point of origin.
Note: Maximum length of Surfboard not to exceed 12 feet.
 - (viii) **Windsurfing Equipment:** 1 per person, - **Charge CAD \$ 100** each way if, roundtrip
Charge CAD \$ 200 to be paid at the point of origin.
Note: Windsurfing Equipment to consist of 1 Windsurf board, 1 Mast boom and/ or Sail
- (j) Carrier may refuse to carry baggage or property for transportation on any flight
Other than the one on which the passenger is being transported.
- (k) Charges for excess baggage weight
Any baggage in excess of the free baggage allowance will be subject to a charge as follows:
- (i) **CAD 20.00** per kilo when check-in is completed in Canada

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

RULE 8. REFUNDS

- (a) Application for refund shall be made to the carrier or its duly authorized Agent.
- (b) If a portion of the agreed transportation has been completed, refund will be the difference between the fare, rate or charge paid and the fare, rate or charge applicable to that portion of the agreed transportation completed, less any applicable cancellation charges as specified in this tariff

RULE 9. LIMITATION OF LIABILITY - PASSENGERS

- a) The liability of the carrier in respect of the death of, or injury to, a passenger is limited to the sum of **\$100,000** exclusive of legal fees and costs, per passenger, per incident.
- b) In no cases shall the carrier's liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.
- c) The carrier is not liable
 - (i) In the case of any passenger whose age or mental or physical condition, including pregnancy, is such as to involve an unusual risk or hazard, for any damages sustained by that passenger that would not have been sustained but for his/her age or mental or physical condition; or
 - (ii) In the case of a pregnant passenger, for any damages in respect of the unborn child of that passenger.

RULE 10. LIMITATION OF CARRIER RESPECTING BAGGAGE

- a) Subject to subsection (2), the liability of the carrier in respect of loss, or damage to, baggage, whether caused directly or indirectly by the act, neglect or default of the carrier or not, the maximum liability is limited to the sum of **CAD\$250.00** per passenger.
- b) The liability of the carrier is limited to the declared value of baggage except if the passenger or charterer does elect to declare a higher value an additional charge shall be payable and the carrier's liability will not exceed the higher value declared. The additional charge shall be calculated as follows:
 - The amount of the carrier's liability calculated in accordance with the parts of this rule set out above shall be referred to as "basic carrier liability";
 - No charge shall be payable on that part of the declared value which does not exceed basic carrier liability;

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- For that part of the declared value which does exceed basic carrier liability, a charge shall be payable at the rate of CAD 0.50 cents for each CAD \$100.00 or fraction thereof.
- (i) Whether the passenger or charterer declares value or not, in no case shall the carrier's liability exceed the actual loss suffered by the passenger. All claims are subject to proof of amount of loss.
- a) No action shall be maintained for any loss, or partial loss of or damage to baggage or for any delay in the carriage thereof unless notice of a claim is presented in writing to the head office of the carrier within 30 days from the date the baggage should have been delivered.
 - b) In no cases shall the carrier's liability exceed the actual loss of the passenger. All claims are subject to proof of amount of loss.

In the case of damage or partial loss, the person entitled to delivery must complain to the carrier forthwith after discovery of the damage or partial loss, and, at the latest, within seven days from the date of receipt of the baggage. In the case of delay, the complaint must be made at the latest within twenty-one days from the date on which the baggage has been placed at his disposal. In the case of loss, the complaint must be made at the latest within 30 days from the date the baggage should have been delivered. The passenger must notify the carrier immediately upon arrival in the case of missing checked-in baggage. Every complaint, whether for loss, partial loss, damage or delay, must be made in writing and must be dispatched within the times aforesaid. Failing complaint within the times aforesaid, no action shall lie against the carrier.

- (ii) The Carrier shall not be liable for loss, damage or delay of fragile items including any kinds of electronic equipment, electrical appliances, cameras & camera accessories, laptops etc or perishable articles, money, jewellery, silverware, ceramics, statues, art and art supplies, musical instruments, negotiable papers, securities or other valuables, samples or business documents and tools of business and trade, whether the non-acceptable property is included in the passengers' checked baggage with or without the knowledge of the carrier. The Carrier shall have no liability for any damage to baggage in the form of scratches, dents, scuffs, soiling, nicks, or to handles, straps, seams, zippers, wheels and wheel compartments, or locks, or resulting from manufacturer's defects, normal wear and tear or adverse weather conditions. In addition Carrier shall not be liable when damage, or partial loss occurs after the completion of a limited release tag as set forth thereon and further, Carrier shall not be liable for any item stolen or missing from bags that were not locked with a combination or key lock..
- (iii) No claim shall be eligible under this Rule unless the person presents a valid baggage tag issued by the Carrier for the lost, damaged or delayed bag.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- (iv) Notwithstanding paragraphs a) & b) of this rule, in the case of delayed baggage upon the passenger's arrival at a point in the itinerary other than the place of residence, the Carrier's liability shall be limited to **CAD25.00** per day per bag, until the passenger receives the bag(s) or up to a maximum of **CAD75.00** whichever comes first. Subject to all of the above stated monetary limits. Carrier shall only reimburse expenses incurred for necessary items purchased. Any claims for reimbursement must be supported by original receipts and any amounts payable under this paragraph shall not be payable to a passenger whose baggage is delayed upon arrival at his place of residence. Any amounts paid to a passenger to compensate for expenses incurred as a result of delayed baggage as set out in this rule shall be deducted from the compensation covered under paragraphs a) or b) of this rule in the event the baggage is deemed lost.
- (v) Notwithstanding paragraphs a) & b) of this rule, in the case of damaged baggage, the carrier's liability shall be limited to repairing the damaged bag, paying the cost of the repair, if such were pre-approved by the Carrier on the basis of an estimate or replacing the bag if it is not repairable. The Carrier shall have the discretion to determine which, if any of the three above methods to use to compensate the passenger.
- (vi) In the case of unclaimed baggage which cannot be identified, the carrier will hold the baggage and items therein for up to 30 days, subsequent to which it will dispose of the bag and its contents as it sees fit. If the baggage can be identified by a name, address, telephone number, the Carrier will make reasonable efforts to inform the passenger that his/her bag is in the possession of the Carrier and that he/she should make arrangements at his/her own cost and expense for collecting the said baggage within 30 days after which time the Carrier will dispose of the bag and its contents as it sees fit.
- (vii) In the event of loss or partial loss the passenger must submit receipts when filing a claim. The Carrier may disallow any and all claims when the passenger fails to provide proof of loss in the form of receipts of purchase.

RULE 11. SUBSTITUTION OF AIRCRAFT*

- a) When, due to causes beyond the control of the carrier, the aircraft contracted for is unavailable at the time the air transportation commences or becomes unavailable while carrying out such transportation the carrier may furnish another aircraft of the same type or, with the consent of the party contracting for the use of the aircraft, substitute any other type of aircraft if the rates and charges for the new aircraft are the same as for the original aircraft, except as provided in paragraphs (b) and (c).

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

- b) When the substituted aircraft is capable of a larger payload than the original aircraft contracted, the payload carried in the substituted aircraft will not be greater than the payload which would have been available in the aircraft originally contracted, unless the party contracting for the use of the aircraft agrees to pay the rates and charges applicable to the substituted aircraft.
- c) When the maximum payload of the substituted aircraft is smaller than the maximum payload of the original aircraft contracted, charges will be based on the rates and charges applicable to the type of substituted aircraft.

* Applicable when the contract entails the use of the full capacity of the aircraft in question.

RULE 12. PAYMENT REQUIREMENTS

- (a) Payments for a charter flight made to any person to whom the carrier, directly or indirectly, has paid a commission or has agreed to pay a commission with respect to such flight, shall be considered payment to the carrier.
- (b) After the charter contract has been signed by the charterer and accepted by the carrier, payment of the charter price and other charges shall be made in accordance with the following:
 - (i) The charter price or each return flight in a contract will be paid in full 7 days before the departure of the outbound portion of each flight in that series.
 - (ii) All airport taxes and other taxes applicable to the complete capacity contracted by the charterer will be paid by the charterer to the carrier 7 days after the departure of each return flight. The carrier shall refund to the charterer all taxes that may have been overpaid.

Note: For the purpose of definition, the word "series" as it relates to this rule means all charter contracts outstanding, at any point in time, entered into between the Charterer and the Carrier.

RULE 13. CANCELLATION CHARGES

- (i) As per applicable fare conditions of the ticket purchased.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

RULE 14. TICKETS

- (i) Carriage will be provided only to the person named in the ticket or E-ticket (Electronic Ticket), passenger will be required to produce appropriate identification at any time.
- (ii) The tickets are not transferable and the carrier shall not be required to honor any ticket & or e-ticket or provide any transportation where such ticket &/or e-ticket is presented by someone other than the person entitled to be transported there under.
- (iii) Tickets &/or e-tickets are valid for carriage only on the flights and dates shown thereon and are not refundable by the carrier to the passenger, except as provided by applicable fare conditions.

Coupon Sequence and Use

- (i) The Ticket/E-ticket purchased is valid only for transportation as shown on the Ticket &/or e-ticket, from the place of departure via any Agreed Stopping validity if all coupons are not used in the sequence provided for in the ticket.
- (ii) Please be advised that in the event that you do not appear (on time) for a flight you have booked without advising us in advance, we may cancel your return reservations.

RULE 15. PASSENGER RE-ROUTING

NONE

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

ISSUE DATE
November 1, 2010

EFFECTIVE DATE
November 2, 2010

RULE 16. DENIED BOARDING COMPENSATION

Passengers will only be carried within the space and weight limitations of the aircraft. The carrier reserves the right to deny boarding in case of aircraft equipment changes whereby the aircraft capacity is reduced for operational or safety reasons, or due to overbooking. If this policy would result in a passenger being denied boarding on a flight for which the passenger has paid the fare, the following will apply.

- (i) Transportation on another flight of the carrier at a later time to the passengers original destination, free of charge: or
- (ii) A full refund of the fare paid by that passenger in respect of the flights or the flight leg if the passenger does not wish to travel with the carrier
- (iii) If the passenger elects to board another flight offered by the carrier which departs within 48 hours of the passenger's original departure, such passenger(s) will be entitled to reasonable meals and refreshments in relation to their waiting times
- (iv) Hotel accommodation if the passenger is delayed overnight, including transfers to and from the hotel or
- (v) Free transportation to and from the passenger's place of residence.

RULE 17. GROUND TRANSPORTATION

The tolls published in this tariff do not include ground transportation. The carrier does not maintain, operate or provide ground transportation between airports or between airports and city centers. Any such services are performed by independent contractors who are not and shall not be deemed to be the agents or employees of the carrier. The carrier shall not be liable for the acts or omissions of such independent contractors or anything done by an employee, agent or a representative of the carrier in making arrangements for such ground transportation. The costs of ground transportation shall be payable by the charterer.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

TABLE "A"
RATES AND CHARGES
POINT TO POINT RATES
(In Canadian Dollars)

FROM _____	TO _____	\$ _____
.. _____	TO _____	\$ _____
.. _____	TO _____	\$ _____
.. _____	TO _____	\$ _____

Point to point rates **may** be quoted on a round trip basis and have precedence over any other type of rates.

In addition, the carrier **may** indicate a minimum occupancy required by aircraft type in order to carry out a point to point service.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

ISSUE DATE
November 1, 2010

EFFECTIVE DATE
November 1, 2010

TABLE "B"
RATES AND CHARGES PER MILE AND PER HOUR
(In Canadian Dollars)

<u>AIRCRAFT TYPE</u>	<u>LV.RATE PER HOUR</u>	<u>FRY.RATE PER HOUR</u>	<u>MIN.CHARGE PER FLIGHT</u>
737-800 (WHEELS)	CAD \$ 6426.00	CAD 6040.00	

Above rates to be computed in accordance with Rule 4 herein.

TABLE "B1"
LANDING CHARGES
(In Canadian Dollars)

<u>AIRCRAFT TYPE</u>	<u>CHARGE PER LANDING</u>
----------------------	---------------------------

Above rates to be computed in accordance with Rule 5 herein.

NOTE - Above aircraft and charges are shown as examples only.

For explanation of abbreviations, reference marks and symbols used but not explained hereon, see Page 3.

ISSUE DATE
November 1, 2010

EFFECTIVE DATE
November 2, 2010

TABLE "B2"
LAYOVER CHARGES
(In Canadian Dollars)

<u>AIRCRAFT TYPE</u>	<u>FREE WAITING TIME IN HRS.</u>	<u>RATE PER HR.</u>	<u>MAXIMUM CHARGE PER DAY OR PART</u>
----------------------	--------------------------------------	-------------------------	---

Above rates to be computed in accordance with Rule 5 herein.

NOTE - Above aircraft and charges are provided as examples only.